

ACCESS & GOVERNANCE AUTOMATION AI™ PILLAR 4

AVATIER IT SHOPPING CART

Request Access, Assets, and Tools as Easily as Online Shopping

Turns enterprise access requests into a familiar store — with automated approvals, HR-driven provisioning, and risk-aware intelligence built in.

Why It Matters

You cannot manage what you cannot see. In most organizations, getting access is a mystery: users don't know what to ask for or how, requests disappear into ticket queues, and approvers rubber-stamp what they don't understand. The result is slow onboarding, frustrated employees, and over-provisioned accounts that pile up standing risk. Avatier makes every IT service, application, asset, and subscription visible and requestable through a familiar online store.

Requesting access should be as easy as online shopping — and as governed as everything else in identity. Avatier pairs a consumer-grade cart-and-checkout experience with policy-driven approvals, HR-driven provisioning, and embedded intelligence that shows approvers the risk and usage behind every request. Users get what they need fast; security gets least privilege by default.

"Most over-provisioning doesn't come from attackers — it comes from approvers clicking 'yes' to access they couldn't see the risk of." — Sam Wertheim, Avatier CISO

How It Works

Avatier surfaces every IT service, application, asset, and subscription in one catalog, connected to your systems and authoritative HR data through a single unified integration. Users browse the IT Store and build a single access cart across disconnected systems and cloud platforms — then check out.

On checkout, workflow automation routes each request for the manager and security approvals your policies require. Embedded IT Store intelligence gives approvers the context they've always lacked — how old an entitlement is, when it was last requested, whether it's actually in use, how often it's requested, its SLA, and its risk — so they grant least privilege instead of rubber-stamping. Approved items are provisioned automatically, with no ticket.

Because the store is tied to HR data, access is provisioned when someone is hired and revoked when their role changes or they leave. Avatier's patent-pending Continuous Governance™ keeps requested access reconciled to each user's role over time, so nothing lingers. Deploy as Docker containers on-premise, in the cloud, or fully hosted.

One Catalog. Every System, Asset & Subscription.

Avatier surfaces access across your entire estate in a single catalog through one unified integration — so users request access across disconnected systems in a single cart, and provisioning happens automatically on approval.

Enterprise Systems & Cloud



HR & Directories



Access requests are a black hole. Employees wait days for tools they need on day one, managers approve requests they don't fully understand, and IT drowns in tickets — while over-granted access quietly accumulates into the standing privilege attackers love.

How It Happens: When there is no single, intelligent place to request access, three failures follow: users request too much “to be safe,” approvers grant it without context, and no one revokes it later. Manual provisioning stretches onboarding for days, and the entitlements pile up with no visibility into what's actually used or risky.

The Business Imperative: Fixing the Access-Request Black Hole

Root Cause	Solution
Opaque, Manual Requests: Users don't know what to request or how, so tickets and delays pile up.	Familiar IT Store: Users browse and request access, assets, and tools like online shopping — one cart across every system.
Blind, Rubber-Stamped Approvals: Approvers grant access they can't see the risk or usage of, driving over-provisioning.	Embedded IT Store Intelligence: Approvers see risk, usage, age, SLA, and request history to grant least privilege with confidence.
Standing, Unreviewed Access: Granted access is never revisited and lingers as standing privilege.	HR-Driven + Patent-Pending Continuous Governance™: Access is provisioned and revoked on role change and continuously reconciled to each user's role.

Manual, opaque access requests are slow, costly, and insecure. Avatier's IT Shopping Cart fixes the black hole — making access easy to request, intelligent to approve, and governed for life.

Featured Capabilities

Familiar IT Store & Cross-Platform Cart

Users request enterprise software, IT services, assets, subscriptions, and group memberships from a graphical IT Store — building one access cart across multiple disconnected systems and cloud platforms, then checking out like an e-commerce site. The familiar experience drives adoption and gets people productive on day one.

Embedded IT Store Intelligence

Every catalog item carries the context approvers have always lacked — how old the entitlement is, when it was last requested, whether it's in use, how often it's requested, its SLA, and its risk. That intelligence turns blind rubber-stamping into confident, least-privilege decisions.

Key Advantages & Benefits

Avatier delivers a modern, AI-driven identity and workforce automation platform designed for speed, security, and simplicity.

Advantage	Key Benefit	Why It Matters
Familiar IT Store UX	Higher Adoption	Users request access, assets, and tools like online shopping, with minimal training.
Cross-Platform Access Cart	One Request, Every System	Build a single cart across disconnected systems and cloud platforms, then check out.
Embedded IT Store Intelligence	Smarter, Safer Requests	Risk, usage, age, SLA, and history guide least-privilege requests and approvals.
Automated Approval Workflows	Faster, Policy-Driven	Manager and security approvals are routed automatically by corporate policy.
HR-Driven Provision & Revoke	Zero-Touch Lifecycle	Access is granted on hire and revoked automatically when roles change.
Self-Service Fulfillment	No Ticket Bottlenecks	Approved requests are provisioned automatically — no help-desk ticket.
Full Entitlement Visibility	Manage What You Can See	Every IT service, asset, and subscription is visible and requestable in one catalog.
Patent-Pending Continuous Governance™	Always-Right Access	Requested access is continuously reconciled to role, so nothing lingers.
Docker Deployment	Deploy Anywhere	Runs on-premise, in the cloud, or fully hosted with isolation by design.

Top Use Cases	
1. Application Access Requests — Request access to enterprise applications from a curated catalog.	9. Risk-Aware Approvals — Approvers see risk, usage, and SLA to grant least privilege with confidence.
2. Cross-Platform Access Cart — Bundle access across many systems and clouds in one cart, then check out.	10. HR-Driven Auto-Provisioning — Access is provisioned automatically on hire and role change.
3. Asset & Hardware Requests — Request laptops, devices, and other IT assets through the store.	11. HR-Driven Auto-Revocation — Access is revoked automatically on transfer or termination.
4. Software Subscription Requests — Request SaaS subscriptions and licenses on demand.	12. Self-Service Fulfillment — Approved requests are provisioned automatically — no ticket.
5. Group & Distribution-List Requests — Request group and distribution-list membership from the catalog.	13. Embedded Entitlement Intelligence — Days old, last requested, in use, times requested, SLA, and risk on every item.
6. Physical & Network Access Requests — Request building, physical, and network access.	14. IT Store Catalog Management — Curate and govern what appears in the catalog and who can request it.
7. Cloud Resource Requests — Request cloud entitlements and resources in the same cart.	15. Compliance-Ready Request Audit — Every request and approval is logged for audit evidence.
8. Manager & Security Approvals — Requests route to the right approvers automatically by policy.	16. Continuous Governance™ Reconciliation — Requested access is continuously reconciled to each user's current role.

Perfect For These Scenarios

Avatier's IT Shopping Cart delivers critical value and rapid ROI for organizations facing these common challenges.

Scenario	Why It's Critical
Onboarding at Scale	New hires and seasonal surges need many access items provisioned fast, without IT tickets.
Distributed Workforces	Employees who need to request access, assets, and tools from anywhere, on any device.
Over-Provisioned Environments	Organizations that need risk-aware, least-privilege requests to stop standing access.
Regulated Industries	Companies that need auditable request-and-approval trails for every entitlement.
Cloud-First, Multi-System Estates	Enterprises requesting access across dozens of disconnected SaaS and cloud platforms.

Frequently Asked Questions

1. What is the IT Shopping Cart?

It's a graphical IT Store where users request enterprise software, IT services, access, assets, and subscriptions the same way they shop online — add items to a cart and check out. Every request is automatically routed for approval.

2. What can users request through the store?

Applications and system access, cloud resources, physical and network access, hardware and assets, SaaS subscriptions and licenses, and group or distribution-list membership — all from one catalog.

3. Can users request access across multiple systems at once?

Yes. Users build a single access cart spanning multiple disconnected systems and cloud platforms, then submit it in one checkout instead of filing separate requests for each.

4. How do approvals work?

On checkout, workflow automation routes each item to the required manager and security approvers based on your corporate policies. Access is granted only after approval, and every decision is logged.

5. What is Embedded IT Store Intelligence?

Every catalog item carries context for the approver — how old the entitlement is, when it was last requested, whether it's in use, how often it's requested, its SLA, and its risk — so approvals are informed, least-privilege decisions rather than blind rubber-stamps.

6. How does the IT Shopping Cart prevent over-provisioning?

Risk-aware intelligence and least-privilege approvals stop access from being granted “just to be safe,” and Avatier's patent-pending Continuous Governance™ keeps requested access reconciled to role so nothing lingers.

7. How does HR integration work?

The store is tied to authoritative HR data, so access is provisioned automatically when someone is hired and revoked when their role changes or they leave — no separate request needed.

8. What happens after a request is approved?

Approved items are provisioned automatically through self-service fulfillment — no help-desk ticket and no manual IT work — so users get access fast.

9. Is every request auditable and compliant?

Yes. Every request, approval, and fulfillment is logged. Avatier holds SOC 2 Type II and ISO 27001 certifications and helps organizations support the requirements and evidence needs associated with NIST, SOX, HIPAA, and GDPR.

10. How is this different from Group & User Self-Service (Pillar 1)?

Pillar 1 lets users and managers self-administer the groups and accounts they already own. The IT Shopping Cart is how users request new access, assets, and subscriptions from a catalog — with cart-and-checkout, approval workflows, and embedded intelligence. They complement each other across the lifecycle.

11. Can we control what appears in the catalog and who can request it?

Yes. Administrators curate the IT Store catalog and scope who can see and request each item, so the store reflects your policies and entitlement model.

12. Where does it deploy and how fast can we go live?

Avatier deploys as Docker containers on-premise, in the cloud, or fully hosted, and most customers go live in days to weeks with point-and-click configuration and a dedicated onboarding team.

Access as Easy as Online Shopping, Governed for Life

Automation can solve most IT tasks — but requesting access is still a slow, opaque bottleneck that drives over-provisioning and standing risk. Avatier's IT Shopping Cart makes every IT service visible and requestable, and every approval informed.

It turns access requests into a familiar store and turns approvals into least-privilege decisions — with HR-driven provisioning and patent-pending Continuous Governance™ keeping access right for as long as it's held. This is how you give users speed and give security control at the same time.

Make access as easy as checkout — and as governed as ever.



[Contact Avatier to see the IT Shopping Cart in action](#)

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